



Root cause analysis tools, training,
software & investigations

Dear Cory,

We examine the *Flint Water Crisis* in our example problem this month. This compelling report shows the interaction of many different causes, including public policy, negligence, and poor infrastructure, which resulted in a disturbing health concern. We're also happy to announce a major upgrade to *Causelink RCA* software, a new Sologic case study, and additions to our webinar and training schedules. Enjoy!

RCA Example: Flint Water Crisis

Read through this troubling report to learn more about the causes of the recent Flint Water Crisis. Lessons learned in this example relate to systemic issues that could apply to any organization, not just government agencies.



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Causelink 3.0 Software Release



Sologic has released [Causelink Version 3.0](#). This major upgrade includes support for mobile phones, chart and search improvements, new integration features, and much more. Causelink is delivered as Software as a Service (SaaS) or can be installed within your corporate network.

[Watch the Video](#)

Case Study: LafargeHolcim

Having implemented Causelink Enterprise RCA software last year, LafargeHolcim is identifying trends and patterns in their RCA data that have helped pinpoint systemic causes related to bearings and led to solutions that save money and prevent problem recurrence.



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Webinar and Training Schedule

Sologic offers public training courses in a variety of locations in North America and Europe. We also offer educational webinars for past students, as well as for those new to Sologic who wish to learn more.

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Best regards,

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