



When managers endorse and demonstrate commitment to an RCA program, their leadership motivates facilitators and participants to solve challenging, systemic problems.

Sologic's® **RCA for Managers** class equips senior stakeholders to effectively support the development and deployment of their organization's RCA program. In four hours, managers gain a high-level overview and understanding of the Sologic method through a lens focused on their specific roles and opportunities. They will also understand the key elements required for an effective RCA program, the results they should expect to see, and the support required of them.

We've learned from our clients that managers ask more insightful questions and are better equipped to support their teams when they know the terms, mechanics and principles of Sologic RCA. They can also interpret reports, presentations and findings, and consider RCA results within a big-picture context. Well-informed managers know what to expect from RCA investigations and how to steer any issues that emerge during the process. With a sound understanding of Sologic's cause-and-effect-based methodology, they can leverage the RCA program and assist in establishing analysis criteria that will help the organization to achieve its business goals.

## Empower RCA Managers

- Understand the Sologic RCA process, terms and mechanics
- Gain insight into the principles of cause and effect
- More effectively support your team's RCA investigations and analyses
- Leverage the RCA program to achieve your business goals and objectives
- Establish performance deviation thresholds to trigger investigations
- Measure results and ensure corrective actions are implemented
- Effectively deploy both staff and material resources to support productive investigations
- Demonstrate leadership and commitment to a successful RCA program that ensures a strong ROI

## The Sologic RCA Method

- Universal, scalable, practical and intuitive for RCA novices and experts alike
- Logical, complete and accurate process and terminology that's aligned with how the world actually works
- Takes the focus away from non-specific causes, opinion, blame and punishment; shifts the focus to systemic causes, objectivity, collaboration and data
- Enables RCA facilitators and teams to more effectively and efficiently identify true causes and effective solutions
- Informs business decisions and supports achievement of business goals
- Based on extensive feedback from our clients as we work with them to build RCA programs that effectively solve and prevent real-world problems
- Client feedback loop consistently feeds continuous improvement of method and training

## Class Details

- Four hours of classroom instruction - with the flexibility to condense training to just two hours
- Available exclusively as an on-site seminar
- No prerequisites or preparation required