



Root cause analysis tools, training,  
software & investigations

## Root Cause Analysis Newsletter

February 2016

Dear Cory,

Our RCA example this month is a near miss event where a deadly explosion was a possible outcome. Review the example report and video below to see what preventative measures were implemented.

This month we also focus on RCA program best practices. Clients have been asking for guidelines for implementing and maintaining effective RCA programs, and this month's [blog](#) provides a valuable roadmap to help you out! Enjoy watching the example [video](#) and don't forget to catch up on our RCA software updates, focus group news, and the latest training and webinar schedules.

### Contents:

- RCA Example: [Near Miss - Risk of Explosion](#)  
 Blog: [RCA Program Best Practices](#)  
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 Training: [Public Class Schedule](#)  
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### RCA Example: Near Miss - Risk of Explosion

### RCA RESOURCES



**Example RCA Archive**  
 See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

**Free Software Trial**  
[Download a 30-day trial](#) of Causelink Desktop software and see why our customers say this is the best RCA desktop tool on the market.

**Online Learning**  
 View a [demonstration of our e-learning course](#),

This example examines a real life near miss. The event took place at a gas station that was under construction. A worker was smoking in close proximity to active gas pumps, creating a dangerous near-miss situation. Luckily, no harm was done and lessons can be learned.

[View the example RCA](#) | [Watch the video](#)

### Blog: Raise Your RCA Program from its Ashes!

Our latest blog post dives into many of the causes for RCA programs failing during and after the 2008 recession (Hint: there are more than 5 whys), and how to get yours back on track. [Read the blog.](#)

### Software: More Chances to Get Involved



Last week we enabled Causelink Enterprise for 129,000 users at a customer site. Soon, we will release the mobile version of Causelink Enterprise. If you've been following our software news over the past few years you've seen that our user base is growing and we continually add new features and quality to the software. We've relied heavily on end user feedback during Focus Groups to guide our path and will continue to do so in 2016. Here's an updated list of our [Software Focus Groups](#) where you can sign up to see the latest work and provide feedback.

### Human Performance, RCA, & Trending Conference

We are delighted to announce that Sologic will be participating, along with other RCA industry experts, in the 12th annual HPRCT conference in Colorado Springs from June 13th - 16th. We look forward to valuable discussions and interesting insights from RCA leaders across the globe. [Learn more.](#)

eRCA Fundamentals, available on our website.

At \$195 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

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#### Recent Blog Posts

[The RCA Phoenix - Get RCA Back on Track](#)

[Human Error the Cause of Train Crash?](#)

[2015 - A Great Year for RCA Software](#)

[Feedback from Mobile RCA Software Beta](#)

[What RCAs Should We Lead vs Farm Out?](#)

[Cognitive Computing Improves RCA](#)

[Beware the Invisible Man](#)

[Improve Audit Results](#)

[Causes of Air Pollution](#)

[Maximize RCA Results w/ Causelink Enterprise](#)

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

[Payback For RCA Training](#)

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#### Upcoming Webinars

## Upcoming Public Classes

Course	Dates	Location
Analyst Level 1: Facilitator	3/8 - 3/9	San Diego, CA
Analyst Level 2: Master Facilitator	3/10	San Diego, CA
Analyst Level 1: Facilitator	3/15 - 3/16	Baytown, TX
Analyst Level 2: Master Facilitator	3/17	Baytown, TX
Analyst Level 1: Facilitator	4/19 - 4/20	Canonsburg, PA
Analyst Level 2: Master Facilitator	4/21	Canonsburg, PA
Analyst Level 1: Facilitator	4/19 - 4/20	Midland, MI

[Register and view all Sologic public seminars](#)

Sincerely,

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 Sologic  
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March 11, 2016  
**Being Proactive w/ RCA**

March 18, 2016  
**Leveraging Lessons Learned w/ Causelink Enterprise**

April 8, 2016  
**RCA Walkthrough - Hubble Space Telescope Mirror Failure**

April 29, 2016  
**The Things Your Boss Never Told You About Starting an RCA Program**

May 20, 2016  
**Where to Start with Putting an RCA Program in Place?**

June 10, 2016  
**Getting an RCA Program Started**

[Register and view all Sologic RCA webinars](#)

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