



Root cause analysis tools, training,  
software & investigations

## Root Cause Analysis Newsletter

March 2016

Dear Cory,

Our RCA example this month is an environmental analysis examining a mass fish die-off in the Peconic Estuary in Long Island, NY. We examine the impacts and causes of the die-off, and the corrective actions the county is planning on implementing.

This month we retain our focus on RCA program best practices. Clients have been requesting guidelines for implementing and maintaining effective RCA programs, and our latest [blog](#) post provides a valuable roadmap to help you out! Enjoy reviewing our new example RCA, and don't forget to catch up on our RCA software updates and the latest training and webinar schedules.

### Contents:

- RCA Example: [Mass Fish Die-Off](#)  
 Blog: [RCA Programs - A How-To Guide](#)  
 Software: [RCA Software Updates](#)  
 Conferences: [Reliable Plant](#)  
 Training: [Public Class Schedule](#)  
 Webinars: [Webinar Schedule](#)

### RCA Example: Algal Bloom - Mass Fish Die Off

This example examines an environmental problem in Long Island where large algae blooms caused a mass menhaden and terrapin turtle die off in the Peconic Estuary. We dig into the causes, and observe the high costs being paid by the county for not anticipating the impacts of population growth. [View the example RCA](#)

### Blog: RCA Programs - A How-To Guide

Learn how to ensure your RCA program is set up for success. Do you have the right things in place to maximize the value of your RCA efforts? Sologic VP Brian Hughes takes you through the wringer. [Read the blog.](#)

### RCA RESOURCES



**Example RCA Archive**  
 See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

**Free Software Trial**  
[Download a 30-day trial](#) of Causelink Desktop software and see why our customers say this is the best RCA desktop tool on the market.

**Online Learning**  
 View a [demonstration of our e-learning course](#), eRCA Fundamentals, available on our website. At \$195 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

**Recent Blog Posts**  
[Monitoring vs RCA](#)

[The RCA Phoenix - Get RCA Back on Track](#)

**Software: Causelink Enterprise v3.0 Release**

Causelink Enterprise version 3.0 will be released in April. This major update includes support for mobile phones, automatic "Add from chart" summary, new report filters, and improvements in how we integrate with other software systems. We received a lot of great feedback during Beta testing, such as; *"I really like this, it fills a huge open hole in how we conduct investigations in the field, which is where they should be investigated."* [Contact us to schedule a demonstration.](#)

In other news, our software team is growing! We are looking for a Software Developer to help us continue with product improvements and to support our growing base of customers. We will post the job description next month, but if you know a software expert (.NET, SQL, Angular.js) who likes to work remotely with teams, have them send a resume to our VP of Products at [jon.boisoneau@sologic.com](mailto:jon.boisoneau@sologic.com).

**Reliable Plant - Louisville, KY - April 5-7**

Sologic President Chris Eckert will be presenting alongside Bill Lyons, Maintenance Optimization Manager at LafargeHolcim. They will be discussing lessons learned and results of implementing an effective RCA program using Sologic's RCA program best practices (see blog above). If you'll be attending the conference, don't miss this presentation!

**Upcoming Public Classes**

Course	Dates	Location
Analyst Level 1: Facilitator	4/19 - 4/20	Canonsburg, PA
Analyst Level 2: Master Facilitator	4/21	Canonsburg, PA
Analyst Level 1: Facilitator	4/19 - 4/20	Midland, MI
Analyst Level 2: Master Facilitator	4/21	Midland, MI
Analyst Level 1: Facilitator	5/10 - 5/11	Addis, LA
Analyst Level 2: Master Facilitator	5/12	Addis, LA
Analyst Level 1: Facilitator	5/17 - 5/18	Kirkland, WA

[Register and view all Sologic public seminars](#)

Sincerely,

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[Human Error the Cause of Train Crash?](#)

[2015 - A Great Year for RCA Software](#)

[Feedback from Mobile RCA Software Beta](#)

[What RCAs Should We Lead vs Farm Out?](#)

[Cognitive Computing Improves RCA](#)

[Beware the Invisible Man](#)

[Improve Audit Results](#)

[Causes of Air Pollution](#)

[Maximize RCA Results w/ Causelink Enterprise](#)

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

[Payback For RCA Training](#)

**Upcoming Webinars**

April 8, 2016  
**RCA Walkthrough - Hubble Space Telescope Mirror Failure**

April 29, 2016  
**The Things Your Boss Never Told You About Starting an RCA Program**

May 20, 2016  
**Where to Start with Putting an RCA Program in Place?**

June 10, 2016  
**Getting an RCA Program Started**

June 30, 2016  
**Team Collaboration w/ Causelink Enterprise**

July 20, 2016  
**Leveraging Lessons Learned w/ Causelink Enterprise Software**

[Register and view all](#)

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