



Root cause analysis tools, training,  
software & investigations

## Root Cause Analysis Newsletter

October 2015

Dear Cory,

As you would expect, this newsletter includes an example of how root cause analysis helped find causes and creative solutions to a troublesome problem. We are also doing something new this month - an [example problem video](#) featuring Dale Earnhardt's fatal crash as described by Sologic Senior VP, Brian Hughes.

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### RCA Example - Dale Earnhardt Sr Fatal Crash

This example examines the fatal crash that ended legendary NASCAR driver Dale Earnhardt Sr's life. We review the causes as well as the solutions that were put into place that have saved many lives since the accident.

[View the example RCA](#) | [Watch the video](#)

### Software: Causelink Enterprise Updates

This month we are performing user acceptance tests for [Causelink Enterprise](#) v2.4. This new version includes data visualization tools, export to .csv, watermark capabilities in the PDF output, and cause and effect charting updates. We are also preparing to release Causelink Mobile Beta in October. Look for an invite to join the Beta test team soon. Finally, we have been getting [more press](#) and interest in our cognitive computing prototype, which uses IBM Watson to help you identify causes, analyze solutions, and see data in different ways. [Watch the Causelink/IBM Watson video](#).

### RCA RESOURCES



#### Example RCA Archive

See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

#### Free Software Trial

[Download a 30-day trial](#) of Causelink Desktop software and see why our customers say this is the best RCA desktop tool on the market.

#### Online Learning

View a [demonstration of our e-learning course](#), eRCA Fundamentals, available on our website.

At \$145 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

#### Recent Blog Posts

[Cognitive Computing Improves RCA](#)

[Beware the Invisible Man](#)

## Blog: What Investigations Should We Lead?

*"Should I have one of my people lead this investigation, or should I bring in a 3rd party?"*

The answer depends on a few things, including concerns about liability, desired turnaround time, availability of skilled in-house facilitators, internal politics, the need for impartiality, and budget. [Read the blog.](#)

### Focus Groups - Mobile, Charting, Actions

Sologic's software focus groups keep you informed about RCA innovations and your feedback helps improve Sologic products. Focus groups currently on the calendar include: **Cause and Effect Charting, Causelink Mobile, and Action Tracking.** [Learn more and sign up.](#)

### Facilitation Tip: Display Evidence & Solutions

When presenting or talking people through your RCA chart, it can sometimes be helpful to display evidence and/or solutions directly on the chart. To do so, simply click the "Show Evidence" or "Show Solutions" checkbox in the upper-navigation area of Causelink. This can help people see the whole picture of what the RCA team uncovered in the analysis.

### Upcoming Public Seminars

Course	Dates	Location
Analyst Level 1: Facilitator	10/20 - 10/21	Midland, MI
Analyst Level 2: Master Facilitator	10/22	Midland, MI
Analyst Level 1: Facilitator	11/3 - 11/4	Gonzales, LA
Analyst Level 2: Master Facilitator	11/5	Gonzales, LA
Analyst Level 1: Facilitator	11/17 - 11/18	San Diego, CA
Analyst Level 2: Master Facilitator	11/19	San Diego, CA

[Register and view all Sologic public seminars](#)

Sincerely,

Cory Boisoineau  
 Manager, Marketing & Sales  
 Sologic  
 206-783-4803  
[cory.boisoineau@sologic.com](mailto:cory.boisoineau@sologic.com)

[Improve Audit Results](#)

[Causes of Air Pollution](#)

[Maximize RCA Results w/ Causelink Enterprise](#)

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

[Payback For RCA Training](#)

### Upcoming Webinars

October 9, 2015  
**Causelink Enterprise Feature Walkthrough**

October 16, 2015  
**Test Your RCA Knowledge**

October 30, 2015  
**Team Collaboration w/ Causelink Enterprise**

November 13, 2015  
**Leveraging Lessons Learned w/ Causelink Enterprise**

[Register and view all Sologic RCA webinars](#)

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Sologic, LLC | 989-835-3402 | [www.sologic.com](http://www.sologic.com)

2501 Washington Street  
2nd Floor  
Midland, MI 48642

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Sologic, LLC | 2501 Washington Street | 2nd Floor | Midland | MI | 48642