



Root Cause Analysis Tools, Training,
Software & Investigations

The (Mostly) Quarterly

A Root Cause Analysis Newsletter

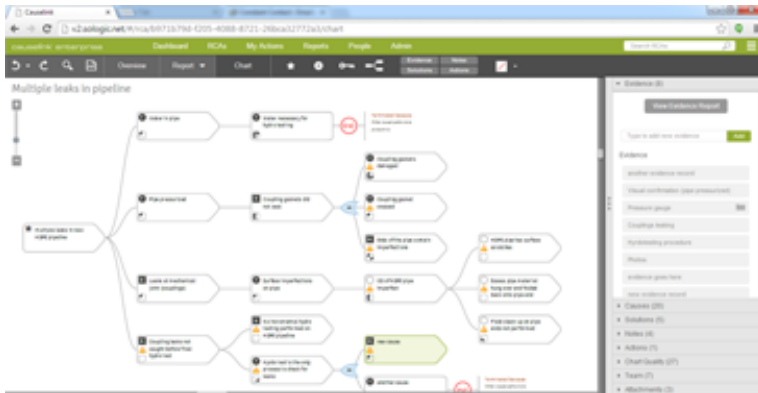
Dear Cory,

Happy Holidays! This holiday season, we're excited to release **root cause analysis software** that helps teams collaborate to solve problems, find systemic issues, and share lessons learned: **Causelink Enterprise 2.0**. See below for details.

This newsletter includes:

- Software: [Causelink Enterprise 2.0 Released](#)
- RCA Example: [Ebola Outbreak](#)
- Blog: [Debriefing the Ebola Crisis](#)
- RCA Tips: [Facilitation Best Practices](#)
- RCA Classes: [Public Seminar Schedule](#)
- Webinars: [Webinar Schedule](#)

Causelink Enterprise 2.0 Released



Cause and Effect Chart

Sologic's RCA software, Causelink Enterprise 2.0, has been released to the public. This browser-based tool helps RCA teams collaborate to solve problems and lets managers see the big picture in their RCA program.

[Free 30-day trial](#) | [Learn more](#)

RCA RESOURCES



Example RCA Archive
See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

Causelink Software
[Download a 30-day trial](#) of Causelink Desktop software and see how easy RCA chart & report creation can be.

Online Learning Demo
View a [demonstration of our e-learning course](#), eRCA Fundamentals, available on our website. At \$145 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

Recent Blog Posts

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

RCA Example Problem: Ebola Outbreak

This month, we examine the 2014 Ebola outbreak that originated in Africa and spread to other locations around the world. We discuss causes of the outbreak, and dig into some of the systemic issues that played a role in the spread of the virus. View the [RCA chart and report here](#).

Blog: Debriefing the Ebola Crisis

One key benefit to building a cause and effect chart on a large problem is that it allows readers to visualize the many causes of the problem. Join us as we breakdown the details of the Ebola Outbreak example provided above. [Read more](#).

Facilitation Tip: Improve Threshold Criteria

Review threshold criteria periodically. Stay in-sync with changing organizational directions and circumstances. Adjust up or down, and add new ones as needed. Keep an eye on facilitator capacity - you may need to train additional facilitators to keep up with the demand for RCAs.

[Payback For RCA Training](#)

[Why Risk Management Fails...](#)

Upcoming Webinars

December 12, 2014
Sologic vs. 5 Whys

January 16, 2015
Safety RCA Walkthrough

February 13, 2015
Sologic vs. Fishbone

[Register and view all Sologic RCA webinars](#)

Upcoming Public Seminars

Course	Dates	Location
Analyst Level 1: Facilitator	1/20 - 1/21	Midland, MI
Analyst Level 2: Master Facilitator	1/22	Midland, MI
Analyst Level 1: Facilitator	2/10 - 2/11	Gonzales, L
Analyst Level 2: Master Facilitator	2/12	Gonzales, LA
Analyst Level 1: Facilitator	2/17 - 2/18	Houston, TX
Analyst Level 2: Master Facilitator	2/19	Houston, TX

[Register and view all Sologic public seminars](#)

Sincerely,

Cory Boisoineau
Sales Manager
Sologic
cory.boisoineau@sologic.com

Sologic, LLC | 989-835-3402 | www.sologic.com

2501 Washington Street
2nd Floor
Midland, MI 48642

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Sologic, LLC | 2501 Washington Street | 2nd Floor | Midland | MI | 48642