



Root Cause Analysis Tools, Training,  
Software & Investigations

*The (Mostly) Quarterly*

## A Root Cause Analysis Newsletter

**Dear Cory,**

This newsletter contains the following example RCA, best practices, software news, and RCA tools:

- RCA Example: [Lower Back Injury](#)  
Software: [Causelink Enterprise v2.0 Release](#)  
Training: [1-on-1 Mentoring Service](#)  
Website: [Design and Usability Update](#)  
RCA Classes: [Public Seminar Schedule](#)  
Webinars: [Webinar Schedule](#)

### RCA Example Problem

Here we examine a recordable lower back injury. The RCA revealed that the injury had the potential to be much worse than it was, due to the nature of the slip and fall of the employee. View the [RCA chart and report](#) here.

### Causelink Enterprise v2.0 Alpha2 Release

## RCA RESOURCES



### Example RCA Archive

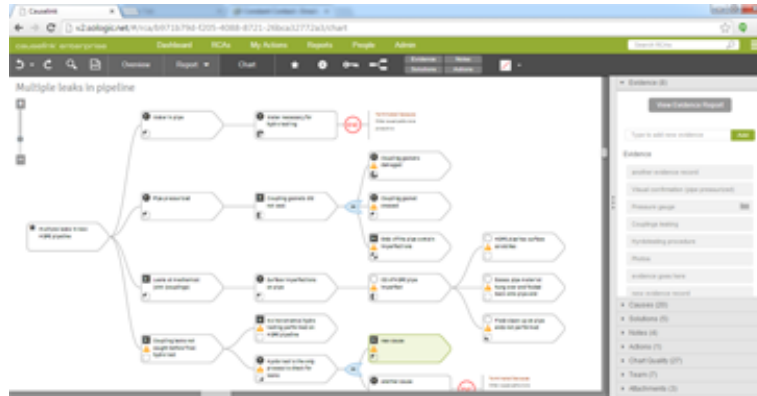
See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

### Causelink Software

[Download a 30-day trial](#) of Causelink Desktop software and see how easy RCA chart & report creation can be.

### Online Learning Demo

View a [demonstration of our e-learning course](#),



Cause and Effect Chart

The Alpha 2 release of Causelink Enterprise version 2.0 marks a significant milestone for our development team in that all RCA chart and report functionality is now feature complete! Next steps are to release a private Beta version in August and a public Beta soon after. Send us an email to [participate in the private Beta release](#), or [sign up for a demonstration of Causelink Enterprise version 2.0](#).

### 1-on-1 RCA Mentoring

We launched this new service to satisfy client demand to help RCA analysts hone their skills and more efficiently solve problems. We leverage the online conference and screen-sharing capabilities of GoToMeeting to make RCA mentoring easy and convenient. [Learn more on our website](#).

### Website Design Update

In an effort to make content easier to find, and to improve the overall user experience, we have updated the [sologic.com](#) website navigation and design. [Take a look](#) around and let us know what you think!

### Upcoming Public Seminars

Course	Dates	Location
Analyst Level 1: Facilitator	7/15 - 7/16	Houston, TX
Analyst Level 2: Master	7/17	Houston, TX

eRCA Fundamentals, available on our website.

At \$145 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

### Blog Posts

We have published four new blog posts since our last newsletter:

[Facilitation Tips - The Benefits of Critical Thinking in RCA Team Dynamics](#)

[Why Risk Management Fails...](#)

[No Time For RCA?](#)

[Causelink Enterprise v2.0 Alpha 2 limited release](#)

### Upcoming Webinars

July 11, 2014

**Quality Assurance RCA Example**

July 25, 2014

**Safety RCA Example**

August 15, 2014

**Reliability/Maintenance RCA Example**

[Register and view all](#)

Facilitator		
Analyst Level 1: Facilitator	7/22 - 7/23	Midland, MI
Analyst Level 2: Master Facilitator	7/24	Midland, MI
Analyst Level 1: Facilitator	8/5 - 8/6	Addis, LA
Analyst Level 1: Facilitator	9/9 - 9/10	Kirkland, WA

[Sologic RCA webinars](#)

[Register and view all Sologic public seminars](#)

Sincerely,

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