



Root Cause Analysis Tools, Training,
Software & Investigations

Root Cause Analysis Newsletter July 2015

Dear Cory,

The improved economy has triggered a renewed focus on safety, quality, and reliability efforts with many of our customers this summer. If you are experiencing the same trend, Sologic is here to help. See below for RCA examples, tips, and news to keep your problem-solving skills sharp.

This newsletter includes:

- RCA Example: [Metal Pulled Into MRI Magnet](#)
 Software: [Causelink Enterprise Updates](#)
 Blog: [What Is Cognitive Computing and How Can It Improve RCA?](#)
 RCA Tips: [Facilitation Best Practices](#)
 RCA Classes: [Public Seminar Schedule](#)
 Webinars: [Webinar Schedule](#)

RCA Example - Metal Pulled Into MRI Magnet

This example examines an incident where a ferrous metal oxygen tank was pulled into an MRI magnet while a patient and hospital employees were in the room. We will analyze the causes and suggest some potential solutions to prevent recurrence. [View the example RCA.](#)

Software: Causelink Enterprise Updates

This month we've been making feature improvements to the Enterprise system, scheduled for a Fall of 2015 release. Improvements include: new data visualization tools, export data to .csv, watermark capabilities in the PDF output, and cause and effect charting updates. In addition, we have launched our **Sologic-hosted Software as a Service (SaaS)** product. This product ships with the same features as Causelink Enterprise, without requiring an installation in your internal network. [Learn more about our new SaaS offering.](#)

RCA RESOURCES



Example RCA Archive

See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

Free Trial

[Download a 30-day trial](#) of Causelink Desktop software and see why our customers say this is the best RCA desktop tool on the market.

Online Learning

View a [demonstration of our e-learning course](#),

eRCA Fundamentals, available on our website.

At \$145 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

Recent Blog Posts

[Cognitive Computing Improves RCA](#)

Blog: Cognitive Computing Improves RCA

Learn how Causelink Enterprise utilizes IBM's Watson Cognitive Computing Engine to speed up and enhance cause identification, effective solution analysis, reporting, and more. [Read the blog.](#)

Facilitation Tip: Choosing RCA Participants

When choosing team members to analyze an incident, does your organization default to managers and supervisors? While individuals with those job titles can certainly add value, usually the best participants are the employees who were actively involved in the incident -- their collective perspective on the cause-and-effect chain can be more accurate and thorough. Build a team that is a reflection of the issue, not organizational representation

Upcoming Public Seminars

Course	Dates	Location
Analyst Level 1: Facilitator	8/4 - 8/5	Addis, LA
Analyst Level 1: Facilitator	9/8 - 9/9	Edmonton, AB
Analyst Level 2: Master Facilitator	9/10	Edmonton, AB
Analyst Level 1: Facilitator	9/15 - 9/16	Kirkland, WA
Analyst Level 2: Master Facilitator	9/17	Kirkland, WA
Analyst Level 1: Facilitator	9/22- 9/23	San Diego, CA

[Register and view all Sologic public seminars](#)

Sincerely,

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[Beware the Invisible Man](#)

[Improve Audit Results](#)

[Causes of Air Pollution](#)

[Maximize RCA Results w/ Causelink Enterprise](#)

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

[Payback For RCA Training](#)

Upcoming Webinars

July 31, 2015
Improve Problem Solving w/ Causelink Enterprise

August 7, 2015
Sologic vs. Fault Tree

August 14, 2015
Causelink Enterprise Feature Walkthrough

September 4, 2015
Sologic vs. Fishbone

[Register and view all Sologic RCA webinars](#)

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