



Root Cause Analysis Tools, Training,
Software & Investigations

Root Cause Analysis Newsletter

Dear Cory,

2015 is shaping up to be a terrific year and we hope that you're feeling as optimistic about the future as we are. We've helped hundreds of people learn how to solve problems with root cause analysis, and feedback on our instructors has never been better. We continue to release software updates, including prototypes for mobile RCA and Causelink/IBM Watson integration. See below for more news and RCA tools that will help your team be better problem solvers.

This newsletter includes:

- RCA Example: [Line Down - Vacuum Pump Issue](#)
- Software: [Causelink Enterprise Updates](#)
- Blog: [Beware the Invisible Man!](#)
- RCA Tips: [Facilitation Best Practices](#)
- RCA Classes: [Public Seminar Schedule](#)
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RCA Example - Line Down - Vacuum Pump Issue

This example examines a beverage manufacturing company who experienced unplanned downtime due to a smoking vacuum pump requiring replacement. As we often see, the cause and effect chart uncovers some interesting systemic issues, and includes multiple functional areas in the company such as operations, maintenance, and safety. [View the example RCA.](#)

Software: Causelink Enterprise Updates

At Sologic, the design and user interaction for major software features is informed by feedback from our end users. We start by organizing focus groups that give select users an idea of the direction and options we are considering. In the last month we gained valuable insights into end user needs during these interactive sessions, with topics covering Timeline, Cause Tags and integration with the IBM Watson Cognitive Computing system. [Contact us](#) if you would like a preview of

RCA RESOURCES



Example RCA Archive

See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

Free Trial

[Download a 30-day trial](#) of Causelink Desktop software and see why our customers say this is the best RCA desktop tool on the market.

Online Learning Demo

View a [demonstration of our e-learning course](#), eRCA Fundamentals, available on our website. At \$145 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

Recent Blog Posts

[Improve Audit Results](#)

the Causelink/IBM Watson prototype or [sign up for future focus groups](#).

Blog: Beware the Invisible Man!

We've all heard of the invisible man, if perhaps by another name. This shadowy leadership figure that prevents us from seizing improvement opportunities when they present themselves. Learn how to overcome the invisible man, and drive greater improvement in your organization. [Read the blog](#).

Facilitation Tip: Use Causelink Software to Speed Up Facilitations

Using Causelink to input RCA evidence, causes, and solutions can speed up facilitation and report-writing time. Have a team member or co-facilitator run the software to speed things up further. Bonus tip - use the "Brainstorm" feature to quickly enter causes, evidence, or solutions on the fly. Once entered, you can go back and organize them to complete your analysis.

International Support

Sologic continues to broaden its reach into other countries with new products and support. In the last month we have released a [Spanish language version](#) of our website and have added German to Causelink Desktop software. Causelink Desktop currently supports English, Spanish, Portuguese, French, and German. If you have additional language needs, please [contact us](#).

Upcoming Public Seminars

Course	Dates	Location
Analyst Level 1: Facilitator	6/23 - 6/24	Tulsa, OK
Analyst Level 1: Facilitator	7/21 - 7/22	Midland, MI
Analyst Level 2: Master Facilitator	7/23	Midland, MI
Analyst Level 1: Facilitator	8/4 - 8/5	Addis, LA
Analyst Level 2: Master Facilitator	8/6	Addis, LA
Analyst Level 1: Facilitator	9/8 - 9/9	Edmonton, AB

[Register and view all Sologic public seminars](#)

Sincerely,

Cory Boisoneau
 Manager, Marketing & Sales
 Sologic
 206-783-4803
cory.boisoneau@sologic.com

[Causes of Air Pollution](#)

[Maximize RCA Results w/ Causelink Enterprise](#)

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

[Payback For RCA Training](#)

Upcoming Webinars

June 26, 2015
Current Trends in Incident Magnitude

July 24, 2015
RCA Walkthrough - Safety Example

July 31, 2015
Improve Problem Solving w/ Causelink Enterprise

[Register and view all Sologic RCA webinars](#)

Sologic, LLC | 989-835-3402 | www.sologic.com

2501 Washington Street
2nd Floor
Midland, MI 48642

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Sologic, LLC | 2501 Washington Street | 2nd Floor | Midland | MI | 48642