



Root Cause Analysis Tools, Training,
Software & Investigations

Root Cause Analysis Newsletter - May 2015

Dear Cory,

We are excited to announce a new innovation in RCA software - the **IBM Watson module** to Causelink Enterprise.



Utilizing Watson's cognitive computing system, building charts, selecting solutions, and analyzing trends in your RCA data is easier than ever. **Gain access to the prototype** by registering for the Causelink - IBM Watson focus group below.

This newsletter includes:

- Innovations: [IBM Watson - Focus Groups](#)
- Example Chart: [NCAA Tournament - RCA on Duke Victory](#)
- Software: [Causelink Enterprise 2.0 Trial](#)
- Blog: [Implementing Your Solutions!](#)
- RCA Classes: [Public Seminar Schedule](#)
- Webinars: [Webinar Schedule](#)

IBM Watson - Focus Groups in May

Utilizing IBM's Watson software, we're making the RCA investigation process easier and more insightful. During these focus group sessions we will review our latest product prototype and discuss the best ways to leverage this powerful system in your problem-solving efforts. **These 3 sessions are limited to 15 people each - [Sign up now](#).**

Example RCA Chart: NCAA Tournament

We chose an event not typically analyzed with RCA - the 2015 Men's NCAA basketball tournament. Like other topics we cover in our examples, the outcome of sporting events is determined

RCA RESOURCES



Example RCA Archive

See [RCA examples](#) from Safety, Quality, IT, Reliability, and other disciplines.

Enterprise Software

[Register for a free trial](#) of Causelink Enterprise, our latest browser-based, collaborative root cause analysis tool.

Desktop Software

[Download a 30-day trial](#) of Causelink Desktop software and see how easy RCA chart & report creation can be.

Online Learning Demo

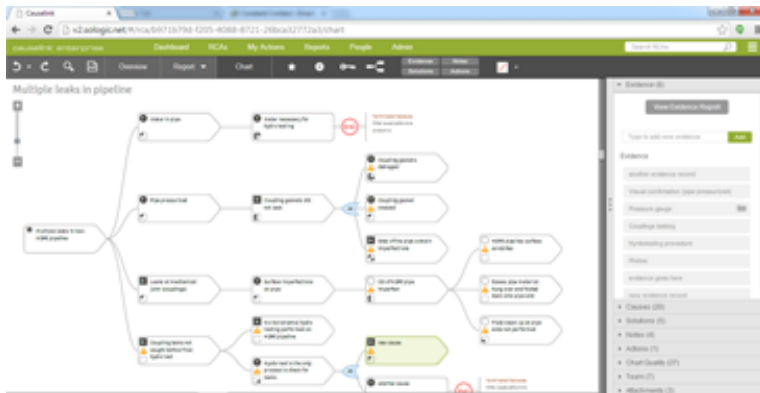
View a [demonstration of our e-learning course](#),

eRCA Fundamentals, available on our website.

At \$145 per seat, this high-quality online course is a great way to offer refresher training or to get RCA Participants up to speed.

by the interaction of cause and effect. Join us as we dissect the keys to Duke's 5th national championship. [View the Example RCA Chart](#), and read the related [blog](#).

RCA Software as a Service - Now Available!



Cause and Effect Chart

Sologic now offers Causelink Enterprise 2.0 RCA Software as a Service (SaaS). Benefits include:

- No installation required
- Browser-based
- Easy user management
- Low monthly fee

This browser-based tool helps RCA teams collaborate to solve problems, find systemic risks, and share lessons learned across the organization.

[Schedule a demo](#) | [Free 30-day trial](#) | [Learn more](#)

Blog: You Mean We're Supposed to IMPLEMENT the Solutions?

Many times the fine work we invest in conducting RCAs is squandered by poor or non-existent solution implementation. Join us as we provide best practices for optimizing your solution effectiveness. [Read more](#).

Upcoming Public Seminars

Course	Dates	Location
Analyst Level 1: Facilitator	5/12 - 5/13	Houston, TX
Analyst Level 2: Master Facilitator	5/14	Houston, TX
Analyst Level 1: Facilitator	6/16 - 6/17	Kirkland, WA
Analyst Level 2: Master Facilitator	6/18	Kirkland, WA
Analyst Level 1: Facilitator	6/23 - 6/24	Tulsa, OK
Analyst Level 1: Facilitator	7/21 - 7/22	Midland, MI

Recent Blog Posts

[NCAA Tournament](#)

[Improve Audit Results](#)

[Best Practices - Solution Implementation](#)

[Causes of Air Pollution](#)

[Maximize RCA Results w/ Causelink Enterprise](#)

[Ebola Outbreak](#)

[Downsizing - Is It Causing Incidents?](#)

[Payback For RCA Training](#)

Upcoming Webinars

May 14, 2015
Team Collaboration with Causelink Enterprise

May 20th, 2015
Leveraging Lessons Learned with Causelink

[Register and view all Sologic RCA webinars](#)

[Register and view all Sologic public seminars](#)

Sincerely,

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