Sologic® e-learning provides flexible, online training that prepares students to participate in root cause analysis investigations.

sologic | Logical analysis | Powerful solutions

eRCA Fundamentals

exit

Introduction to Structured Problem Analysis | Problem: Plane Overflies Destination | 2 /14

On October 21, 2009, Northwest Flight 188 from San Diego, California to Minneapolis, Minnesota took off from San Diego at 17:01 Central Daylight Time (CDT) and was scheduled to land at 20:01 CDT. The Airbus A320 landed over an hour late after overshooting its destination.

Let's find out more about what happened.

19:00

At about 19:00 CDT, air traffic control lost contact with the plane as it flew over Denver, Colorado. Air traffic controllers in Denver and Minneapolis tried to contact the plane by radio and text messages, but were unsuccessful. Other pilots in the area also tried unsuccessfully to contact Flight 188.

audio on | glossary | menu | jump   back replay next

Build root cause analysis skills when and where it's most convenient for you. In just two to three hours of self-paced, interactive instruction, you'll learn foundational problem-solving skills and gain the confidence you need to play a valuable role in your organization's RCA program.

There's no need to book flights, spend precious hours away from the office, or coordinate schedules with colleagues; simply access the training anywhere you have an Internet connection.

Participant | Analyst Level I: Facilitator | Analyst Level II: Master Facilitator | Analyst Level III: Lead Investigator

Our clients tell us that students absorb core concepts and can immediately put them into practice after completing this interactive course. Sologic eRCA - Fundamentals also serves as a springboard to the Facilitator course, providing the knowledge necessary to be an effective RCA participant.

eRCA Empowers Users

- Develop foundational RCA problem-solving skills
- Learn terms, processes and concepts used in RCA investigations
- Effectively participate in RCAs
- Learn the basic principles of cause and effect, and how they are applied
- Work more effectively with RCA leaders and colleagues
- Access training anytime, anywhere Internet access is available
- Refresh previous RCA training or revisit core Sologic concepts

Product Features & Benefits

- Easy-to-use, browser-based user interface appropriate for all skill levels and learning styles
- SCORM- and AICC-compliant with learning management systems
- 2.5- to 3-hour, self-paced course replaces one day of traditional, instructor-led training
- Can be completed over multiple sessions
- Self-directed e-learning is flexible and convenient
- Reduces costs by 60%, compared to instructor-led classroom training
- Minimizes time away from the job and enhances productivity
- Administration capabilities enable managers to monitor completion rates and scores

System Requirements

- High-speed Internet access
- Windows 98 / 2000 / XP or Mac OSX
- IE 11+, Chrome, Firefox, or Safari
- Adobe Flash Player version 7 and above

- CPU 800 MHz or higher
- Memory 256MB
- Sound Card and Speakers

Learn more and register:

Sologic, LLC
www.sologic.com/training
800-375-0414