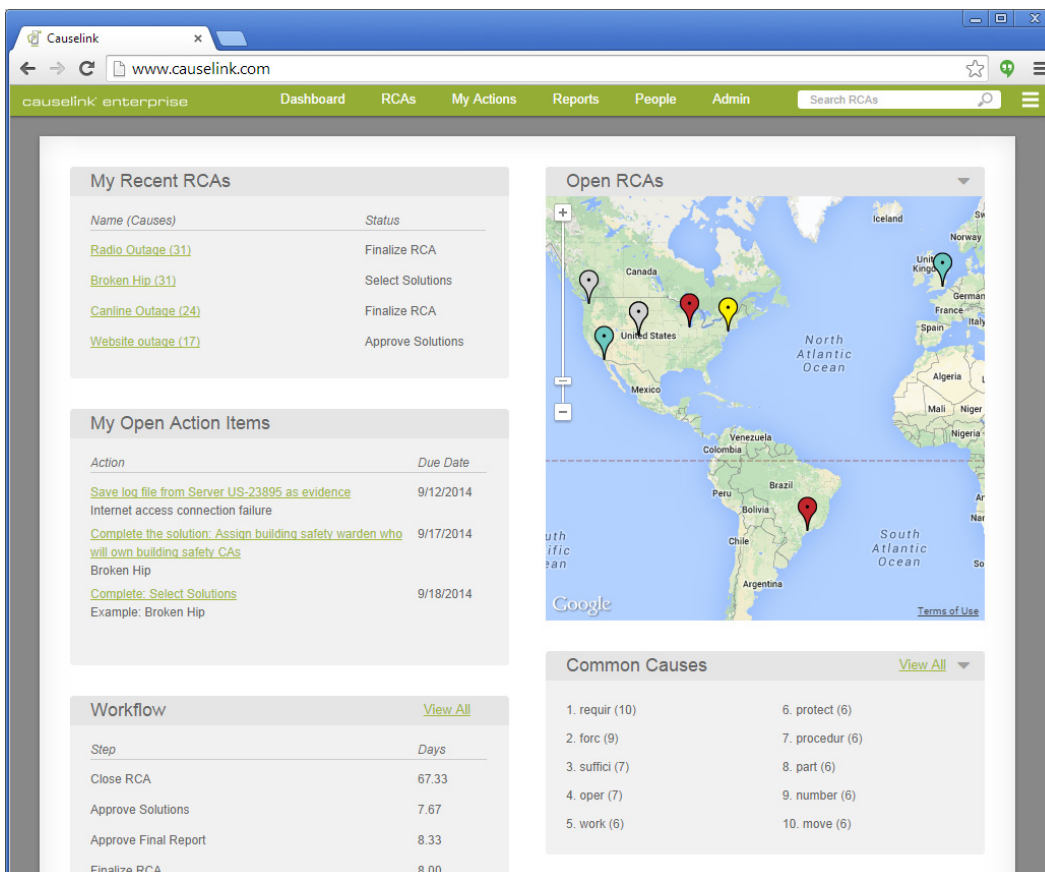


Causelink[®] Enterprise makes root cause analysis program management easier and more impactful by improving team communication and providing data on incident trends and patterns.

- Is it a challenge to obtain the status on your RCAs in progress?
- Have you rolled out RCA in the past, only to watch the program fade away?
- Do you want to deploy an RCA program, but can't find the time?

If these questions sound familiar, Causelink Enterprise can help.

- Monitor RCA progress
- Manage RCA workflow
- Track incident types and locations
- Track action items
- Identify common causes
- Define roles and access permissions



My Recent RCAs

Name (Causes)	Status
Radio Outage (31)	Finalize RCA
Broken Hip (31)	Select Solutions
Canline Outage (24)	Finalize RCA
Website outage (17)	Approve Solutions

My Open Action Items

Action	Due Date
Save log file from Server US-23895 as evidence	9/12/2014
Internet access connection failure	
Complete the solution: Assign building safety warden who will own building safety CAs	9/17/2014
Broken Hip	
Complete: Select Solutions	9/18/2014
Example: Broken Hip	

Workflow [View All](#)

Step	Days
Close RCA	67.33
Approve Solutions	7.67
Approve Final Report	8.33
Finalize RCA	8.00

Open RCAs

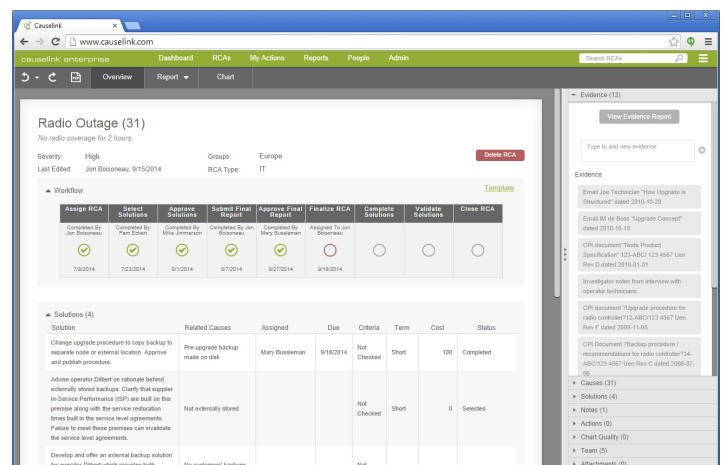
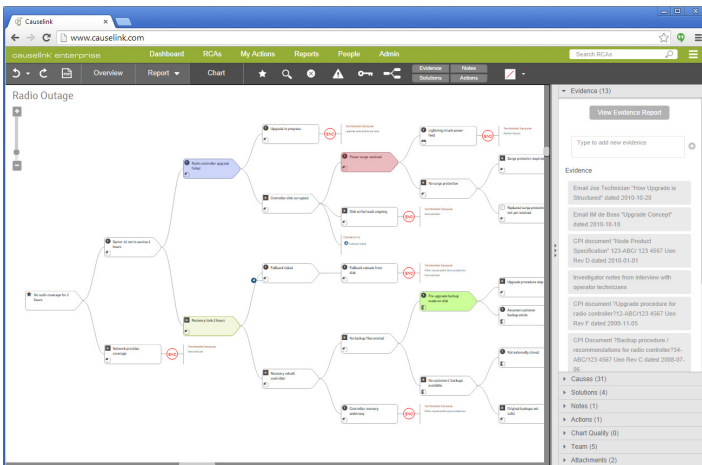
Map showing incident locations across North and South America. Pins are visible in the United States, Canada, and Brazil.

Common Causes [View All](#)

1. requir (10)	6. protect (6)
2. forc (9)	7. procedur (6)
3. suffici (7)	8. part (6)
4. oper (7)	9. number (6)
5. work (6)	10. move (6)

Features and Benefit to RCA Teams:

- See all open RCAs in one map, color-coded by severity level
- Manage users; assign permissions and view workload
- Search RCAs by user, group, type, severity, date, and location
- Track solution workflow to help prevent problem recurrence
- Leverage learning across the organization with flexible dashboard reporting
- Utilize metrics to identify trends, such as; incidents of a certain type, over a select period of time, by location
- Data visualization tools indicate level of risk and high-impact events
- Manage custom location and impact profiles



Browser-based Causelink Enterprise allows you to manage RCA programs from a high level and dive into details where appropriate.

Causelink Enterprise can be hosted by Sologic or installed within your network. The software connects to a central database, providing one location to store all information pertaining to each RCA. It has the capability to integrate with software solutions, such as action tracking, IT service management, and other third-party Application Programming Interfaces (APIs), along with Active Directory.