

Requirements

Updated September 25, 2016

Server Environment

The following are minimum requirements to install Causelink Enterprise within your network.

Web API and Enterprise Service

- IIS 7 with .NET Framework 4.5, ASP.NET 4.5 Enabled
- 80GB storage
- 4GB memory*
- 1.6 GHz dual core CPU
- Access to an SMTP server

Database

- SQL Server 2012 +
- 20GB storage
- 4GB memory
- 1.6 GHz dual core CPU

Note: It is generally recommended that the Web API and Enterprise Service are on the same machine.

Clients

The following are minimum requirements for end users.

Browsers

- Internet Explorer 11+
- Chrome 31+
- Firefox 30+
- Safari 7+

Other Requirements

- Adobe Acrobat plug-in 7+ (required to view system-generated PDFs)
- Network connection

*If you are supporting more than 5,000 users, more memory is required.