causelink® enterprise

Acceptance Testing for Causelink Enterprise

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The following are recommended steps that should be taken by the Causelink Enterprise program champion and/or team leaders in order to confirm that the application is working properly after installation.

1. Verify that all pages render in a browser (IE 10+, Firefox, or Chrome)
   After logging in, click all links available in the main navigation and ensure that all pages are fully rendered.

2. Verify users can login
   a. If you have set Causelink Enterprise up to integrate with Active Directory, confirm that you are able to log into the system with your Windows credentials.
   b. If you are using the Causelink Database authentication option, confirm that an existing account is able to login.

3. Verify you can create new RCAs from Enterprise
   a. In the main menu click RCAs > New RCA
   b. Enter the required fields, make sure to enter your new account as the RCA Owner and/or Facilitator
   c. Click Open RCA.
   d. Navigate to the Search RCAs page and verify that the new RCA appears in the list.

4. Verify that you can create PDF files
   a. Open an RCA record that contains data in the report and chart
   b. Click the PDF button in the upper left of the RCA navigation
   c. Choose options under report and chart
   d. Verify that a message appears in the lower right of the application (this may take a minute to appear)
   e. Verify that you can click the link in the message and open a PDF

5. Verify that the map feature is working properly
   Follow the steps below to verify the map is working properly. If Google Maps was not configured or if you do not have Internet access, confirm that the map does not appear on the Dashboard or under the RCAs navigation.
   a. Open an RCA
   b. Under Report > Problem Statement, enter an address in the Map Location field

   c. A selection box will appear to confirm your information. Select the appropriate address
   d. Click RCAs > Map and verify the RCA is properly located on the map

6. Verify that you can upload an attachment

7. Verify that you can export an .srca file

8. Verify that you can export .csv files

9. Delete an RCA
   a. Open an RCA record
   b. From the Overview page, click the delete button
   c. Go to the RCA Search page and confirm that the RCA is not listed (it can take up to a minute for the RCA to be deleted, depending on the RCA size)

10. Verify that emails are received outside of the *.sologic.com domain