



Sologic® Lead Investigator training prepares students to handle mission-critical incidents, including fatalities, explosions, system failures, and the resulting financial implications.

Serious events place intense demands on organizations and RCA teams. Advanced RCA practitioners will learn to lead and manage the most complex incident investigations and produce reliable, impartial results.

When a major event occurs, RCA leaders must assume an increasingly broad range of responsibilities. They need well-honed skills to protect the credibility of the investigation team, the problem owner, and all affected parties and individuals. Concurrent investigations conducted by other organizations can create additional political issues and complications. Sologic's Lead Investigator training equips RCA specialists to direct an effective investigation, while managing external factors such as legal processes, PR and communications needs, and information distribution to government and regulatory agencies.



Sologic's seasoned instructors will equip students with the knowledge, skills and tools they need to successfully navigate tough investigations. While everyone wants to avoid serious events — and prevention is an important goal — some events cannot be anticipated. Learning how to handle major incidents — before they happen — builds skills and confidence that can minimize company-wide consequences and repercussions.

The Sologic RCA Method

- Apply advanced facilitation skills to a wide range of major events
- Effectively manage, preserve and protect key evidence; handle chain of custody and legal due diligence requirements
- Liaise with external bodies, agencies, and other investigation efforts
- Protect the organization's reputation and prevent revenue loss, penalties and fines
- Organize, protect and retain information using job aids from Sologic's investigator's toolkit
- Embed an impartial, consistent and evidence-based RCA culture in your organization
- Communicate effectively with senior management, legal investigators and the media

The Sologic RCA Method

- Universal, scalable, practical and intuitive for RCA novices and experts alike
- Logical, complete and accurate process and terminology that's aligned with how the world actually works
- Takes the focus away from non-specific causes, opinion, blame and punishment; shifts the focus to systemic causes, objectivity, collaboration and data
- Enables RCA facilitators and teams to more effectively and efficiently identify true causes and effective solutions
- Informs business decisions and supports achievement of business goals

Class Details

- 1.5 days of classroom instruction (12 hours)
- Prerequisite: RCA Facilitator
- Each attendee receives an investigator's toolkit, including templates and job aids
- Available as a public seminar or as private, on-site training