



SaaS technical specifications

Causelink Enterprise Software as a Service (SaaS) is developed by Sologic and hosted at Amazon Web Services (AWS). Causelink instances can be hosted in any of the available AWS regions throughout the world.

General/ Administrative	Hosted on AWS (EC2 and RDS)
	Frequent feature releases/improvements/fixes
	Daily backups held for 14 days
	VPC available at an additional fee
Integration	SAML 2.0, OpenID, and Active Directory Federation Services integration for authentication [optional]
	Google Maps integration [optional]
	Google Analytics integration [optional]
	Full REST API access
System Access	All major browsers supported: IE 11, Edge, Chrome, Firefox
	Mobile-friendly
	Audit-log read access [optional]
	Whitelist IP access only [optional]
Security	Annual full security scans, tests & report
	Encrypted data-at-rest and in transit
	Automated virus scans
	"A" grade rating on SSL Labs test site for SSL Server configuration.
	Automated server patches

On Premise technical specifications

Causelink Enterprise can be hosted at customer locations that meet the following minimum requirements.

Web API and Enterprise Service	Windows Server 2012 +
	IIS 7 with .NET Framework 4.5, ASP.NET 4.5 Enabled
	80GB storage
	4GB memory*
	1.6 GHz dual core CPU
	Access to an SMTP server
It is recommended that the Web API and Enterprise Service are on the same machine.	
Database	Windows Server 2012 +
	SQL Server 2012 +
	20GB storage
	4GB memory*
	1.6 GHz dual core CPU
Clients	All major browsers supported: IE 11, Edge, Chrome, Firefox
	Adobe Acrobat plug-in 7+ (to view system-generated PDFs)
	Network connection

* If you are supporting more than 5,000 users, more memory is required.

Causelink support:

E: software.support@sologic.com | T: +1 800-375-0414 | Visit our website: www.sologic.com