

PROBLEM. SOLVED.

CAUSELINK® TEAM ROOT CAUSE ANALYSIS SOFTWARE Enable teams to collaborate with ease, understand problems, identify root causes, generate solutions and share lessons learned.

Solve problems | Reduce risk | Improve performance

Manage greater complexity, across multiple territories

Causelink Team has been developed to empower organizations to work effectively across multiple territories within shortened timeframes.





Understand events and apply effective solutions

Empower your organization, teams and individual problemsolvers to make evidence-based decisions, reduce risk and improve performance.

Mobile-optimized

Causelink Team supports the building, editing and sharing of any RCA activity across mobile devices.

Apply photos, video and audio on the move, suggest solutions on the go, and share reports direct from the field in real time.





Gain full control with a powerful feature-set

Cause & Effect Charting

Gain common understanding of complicated events by logically displaying cause and effect relationships. Assign evidence, set actions and analyze solutions across the most complex of environments.

Incident Timelines

Build dynamic, impactful and evidence-based timelines for any problem, any challenge or any project. Export your Timeline into a Cause and Effect chart to start your analysis.

Flexible Dashboard Reporting

Configure a dashboard to suit the needs of users. Including, Action Tracking, Workflow Management, Communication Updates, KPIs and much more. Allow teams to manage more, understand progress and reveal trends across an entire program.

Common Cause Detection

Reduce vulnerability and uncertainty using Causelink's automated Common Cause feature. Revealing problem hotspots and emerging trends to focus your resources, pinpoint preventative actions and reduce risk.

ROI Calculator

Calculate Return on Investment and manage resources allocated to RCA reports and objectives, locally, or across your entire organization.

Corporate Memory

Organisations thrive on institutional learning and the creation of a robust corporate memory. Causelink Team preserves this valuable, hard-earned information in an easy to access and simple to share environment.



Choose from 6 languages

Available in English, Spanish, Portuguese, Chinese, French, and German. Support your global team by offering Causelink in their preferred language.

Secure cloud storage

Access Causelink from a secure, cloud-hosted site.

SaaS technical specifications

Causelink Team Software as a Service (SaaS) is developed by Sologic and hosted at Amazon Web Services (AWS). Causelink instances can be hosted in any of the available AWS regions throughout the world.

General/ Administrative	Hosted on AWS (EC2 and RDS)
	Frequent feature releases/improvements/fixes
	Daily backups held for 14 days
	Supports 5-20 named users
Integration	Google Maps integration [optional]
	Google Analytics integration [optional]
System Access	All major browsers supported: IE 11, Edge, Chrome, Firefox
	Mobile-friendly
	Whitelist IP access only [optional]
Security	Annual full security scans, tests & report
	Encrypted data-at-rest and in-transit
	Automated virus scans and server patches
	"A" grade SSL certificate rating on SSLLabs test site



Request a Causelink demonstration:

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Sologic are leading global specialists in Root Cause Analysis. Providing training, software, investigations and consultancy in all areas of complex problem-solving.

