



PROBLEM. SOLVED

CAUSELINK[®] INDIVIDUAL

ROOT CAUSE ANALYSIS SOFTWARE

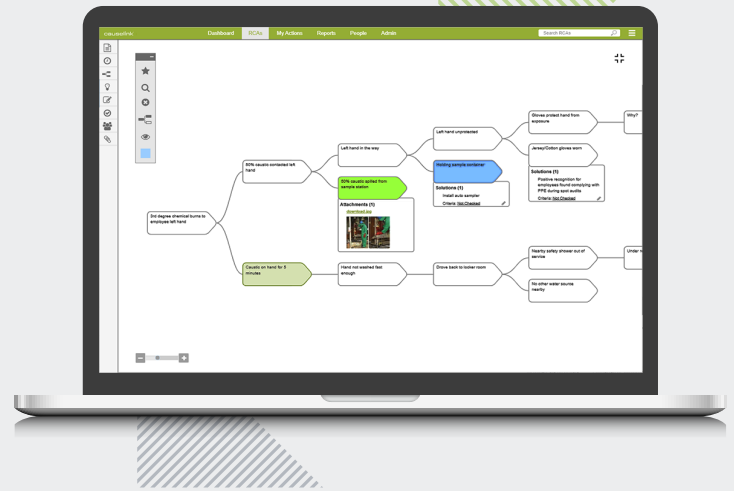


Enable teams to understand problems,
identify root causes, generate solutions
and share lessons learned.

Solve problems | Reduce risk | Improve performance

Deal with greater complexity

Cloud-hosted and optimised for mobile, tablet, laptop and desktop, Causelink Individual enables you to expertly investigate incidents, build reports and share your findings.



Understand events and apply effective solutions

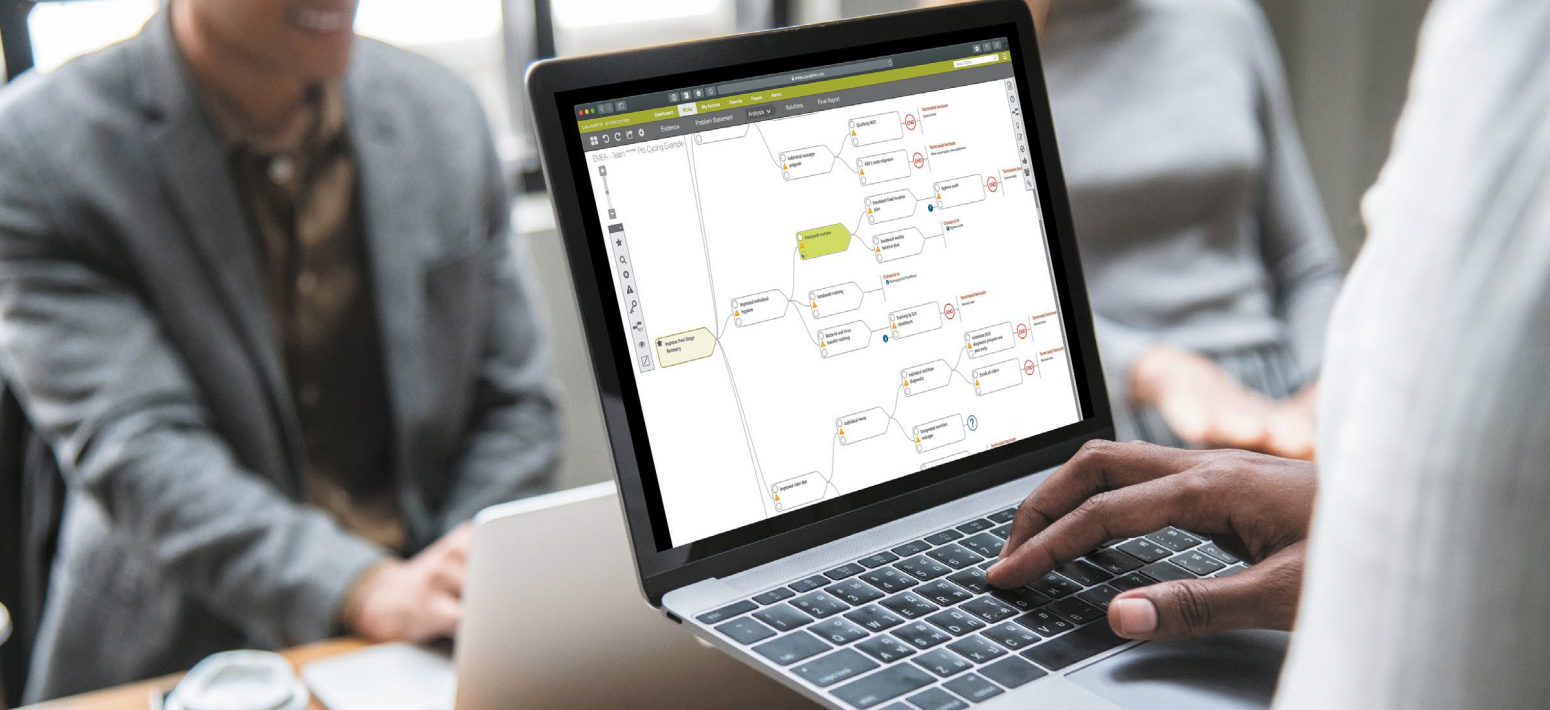
Empower your organisation, teams and individual problem-solvers to make evidence-based decisions, reduce risk and improve performance.

Mobile-optimised

Causelink Individual supports the building and editing of any RCA activity with your mobile device.

Apply photos, video and audio on the move, suggest solutions on the go, and build reports direct from the field in real time.





Gain full control with a powerful feature-set

■ Cause & Effect Charting

Gain common understanding of complicated events by logically displaying cause and effect relationships. Assign evidence, set actions and analyze solutions across the most complex of environments.

■ Incident Timelines

Build dynamic, impactful and evidence-based timelines for any problem, any challenge or any project. Export your Timeline into a Cause and Effect chart to start your analysis.

■ Flexible Dashboard Reporting

Configure a dashboard to suit your needs for record visibility. Including Action Tracking, Workflow, Solutions, Open Record Map, KPIs and much more. Manage more, understand progress and reveal trends across all of your records.

■ Action Tracking

Keep track of record status, corrective/preventative actions, and tasks to help complete your investigation. Causelink summarizes your open actions across all records and periodically sends you summary emails.

■ Evidence-based Solutions

Providing an easy way to support causes with evidence, Causelink helps ensure that your solutions are acting upon the causes of the problem you are investigating.

■ Root Cause Reporting

Using Causelink, automated RCA reports become faster to build, clearer to understand and more effective when it comes to revealing and applying solutions. Organisations using Causelink apply better solutions more quickly.



Choose from 6 languages

Available in English, Spanish, Portuguese, Chinese, French, and German. Support your global team by offering Causelink in their preferred language.



Secure cloud storage

Access your RCA activity from a secure, cloud-hosted site.

Technical specifications

Causelink Individual Software as a Service (SaaS) is developed by Sologic and hosted at Amazon Web Services (AWS).

General/ Administrative	Hosted on AWS (EC2 and RDS)
	Automated server patches
	Frequent feature releases / improvements / fixes
	Daily snapshots and backups of the web server and database. Backups are held for 14 days.
System Access	All major browsers supported: IE 11, Edge, Chrome, Firefox
	Mobile-friendly
	Monthly or annual subscriptions
	Friendly email and phone support
Security	Annual full security scans, tests & report
	Encrypted data-at-rest and in transit
	Automated virus scans and server patches
	"A" grade rating for SSL Server configuration



Request a Causelink demonstration:

E: info@sologic.com | T: +1 800-375-0414 | Visit our website: www.sologic.com

Sologic are leading global specialists in Root Cause Analysis. Providing training, software, investigations and consultancy in all areas of complex problem-solving.