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Sologic's Causelink Enterprise RCA software application is designed for data mining, monitoring and reporting

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Sologic's Causelink Enterprise is an RCA software application that provides dashboard and report views of the entire RCA body of knowledge. **Causelink Enterprise** is built to be secure — connecting to a shared database hosted in a company's private network — and has the capability to integrate with other software solutions, such as action tracking, IT service management, and other third-party application programming interfaces (APIs).

Causelink Enterprise is the network companion to Causelink standalone version. Causelink is designed to help organizations more effectively apply the Sologic root cause analysis method to solve real-world problems by guiding users through a logical process — from initial data gathering through to final reports and resolution plans.

Causelink Enterprise is made to allow users to:

- Spot systemic opportunities through automated 'common cause' detection
- Monitor RCA progress and key performance indicators
- Leverage learning across the organization with flexible dashboard reporting
- Track solution implementation workflow and effectiveness
- Utilize metrics to identify trends, for instance: incidents of a certain type, over a select period of time, by location. Visuals indicate level of risk and high-impact events.
- Track analyses by user, group and location
- Track actions related to analyses and solution implementation
- Synchronize Causelink standalone version with the Enterprise database for streamlined storage and access
- Manage users; assign roles and permissions
- Manage custom location and impact profiles

The Causelink Enterprise manager's dashboard will display a summary of information that enables managers to understand needs and opportunities, and take action, such as:

- Open RCAs by group or user
- High-level summary of the RCAs open in a manager's group or team
- One-click access to Causelink reporting and charting functions
- Ability to create and assign a new RCA, or reassign existing RCAs
- Search criteria that allow managers to find all RCAs open or closed
- Indication of owner, severity level, start date, number of causes, number of solutions
- Systemic/common causes by group
- Open action items by user, manager or group
- Personal open action items
- Solutions implemented
- Solutions validated for effectiveness
- Past-due solutions
- Time to complete RCAs by group or user

Company Information

Website: www.sologic.com
